

Monthly PSAP Stats

August 2016

PSAP Name	Landline & VoIP	Phase I	Phase II	Total Calls	Answer Time % <15 secs.	Answer Time % < 40 secs.
					95% or Greater	99% or Greater
STPSO	913	2,101	5,511	8,525	98.22	99.96
Slidell PD	281	361	1,248	1,890	99.95	100.00
Mandeville PD	131	135	460	726	98.90	100.00
City of Covington	112	156	488	756	100.00	100.00
Pearl River PD	30	35	138	203	97.54	100.00
Primary PSAPs	1,467	2,788	7,845	12,100		
Unifire	247	47	464	758	99.87	100.00
Fire District #1	44	2	88	134	100.00	100.00
Secondary PSAPs	291	49	552	892		